

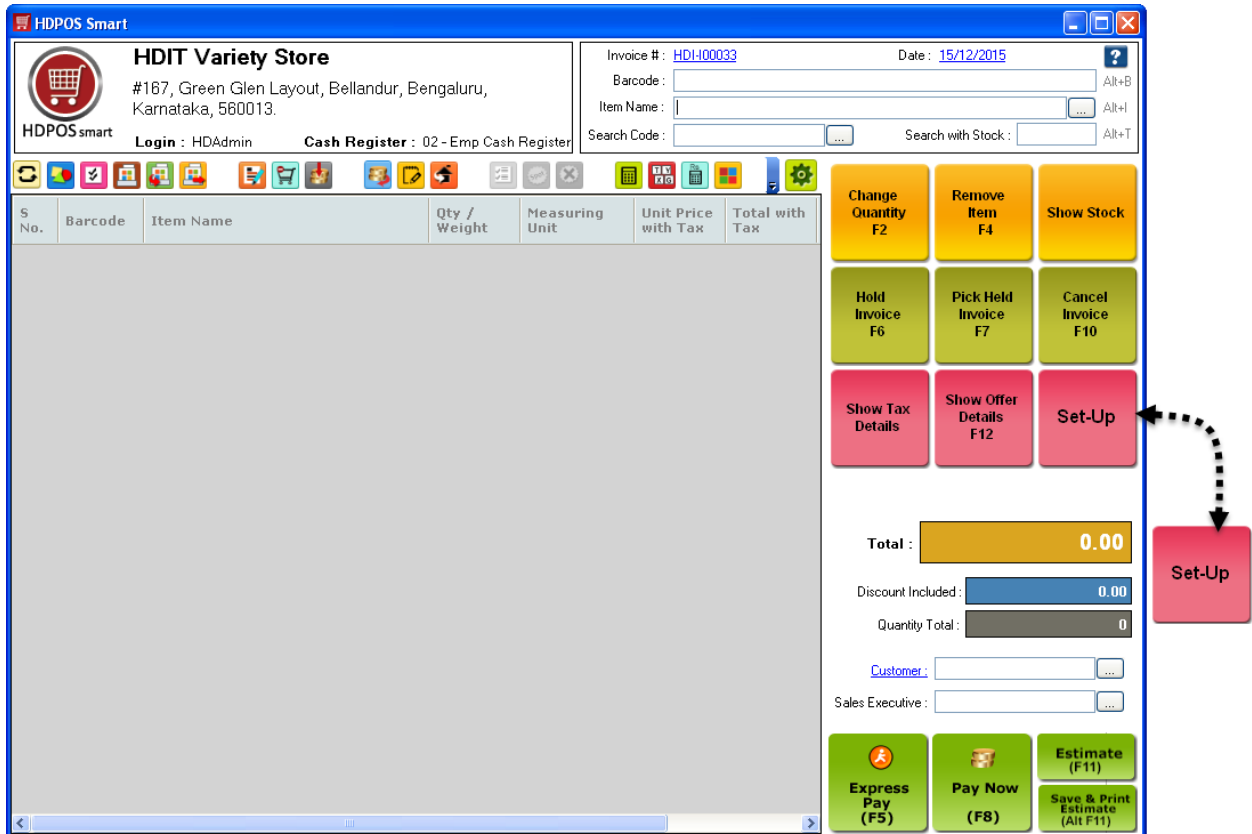
What are the settings to make sure customer mobile number is defined as unique for all customers?



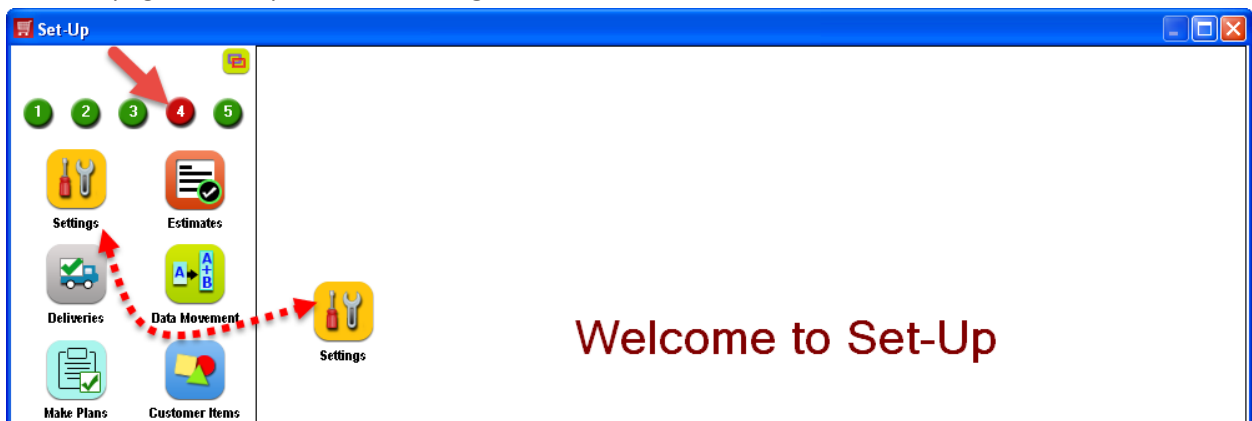
HDPOS smart Tutorials

To make sure the customer mobile number is defined as unique for all customers in HDPOS smart you need to do following settings.

1. Run **HDPOS smart**. Click on **Set-Up** button in the main screen.

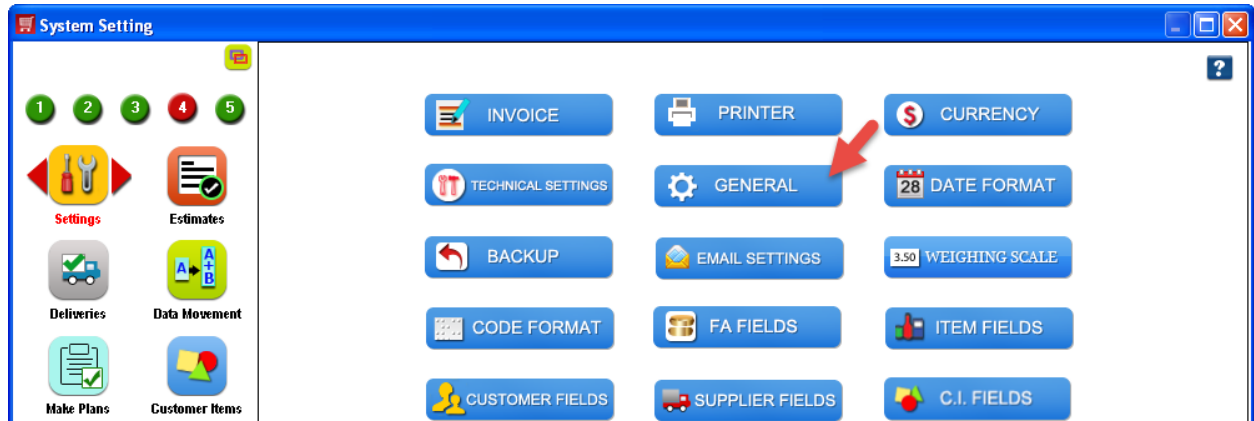


2. Go to 4th page of Set-up, Click on **Settings**.

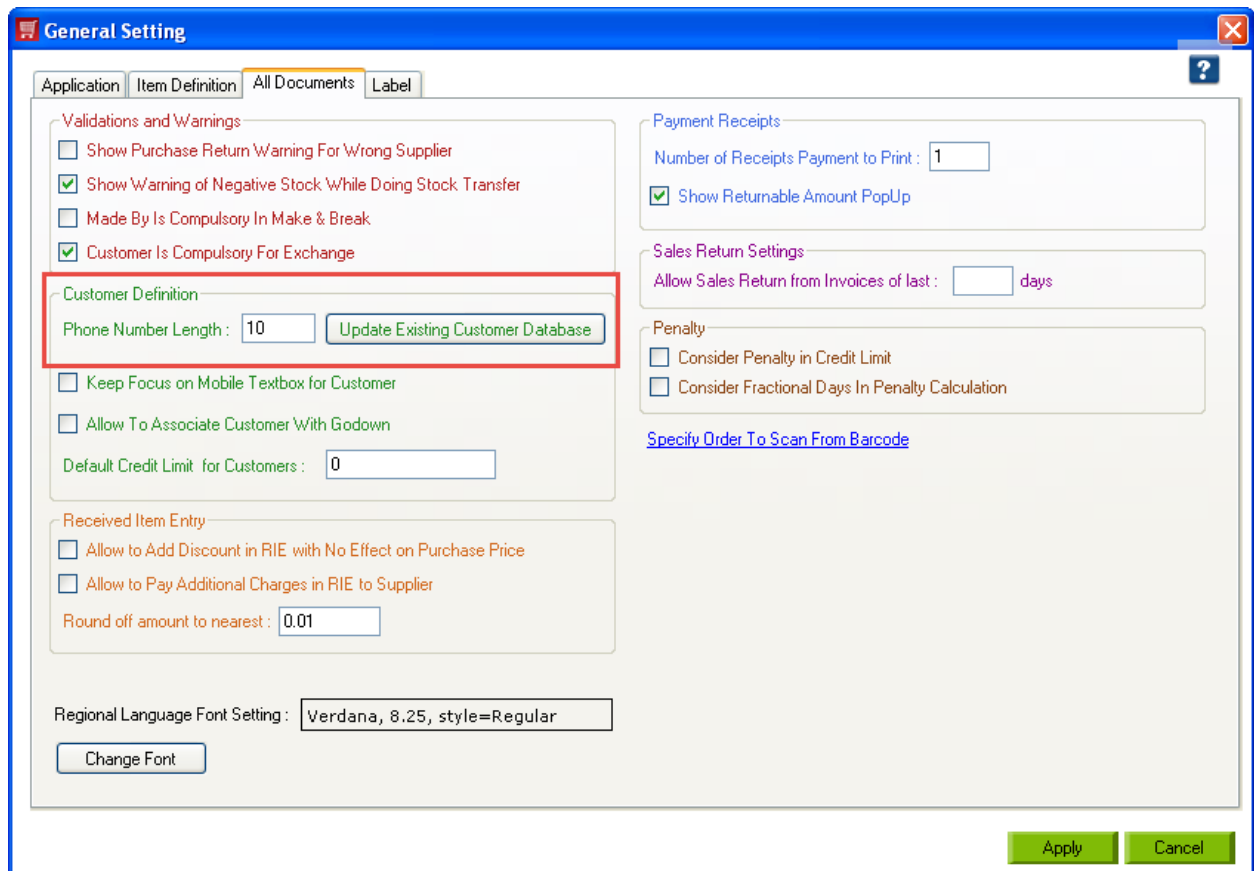




3. From System Settings page, click on **General Settings**.



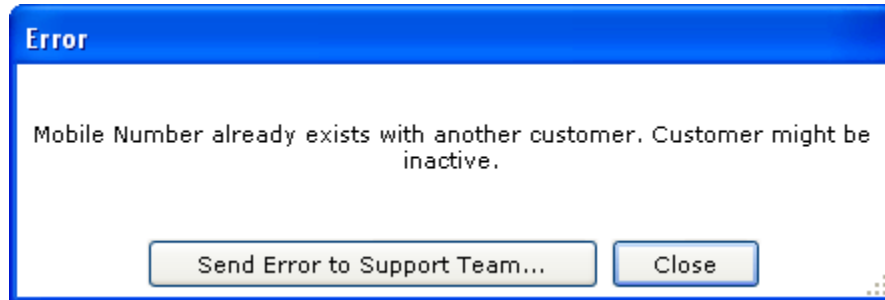
4. In General Settings, click the tab **All Documents**. Under **Customer Definition** section, you can see the **Phone Number Length** as 10. (This is the default value). You can change this number length as you require.



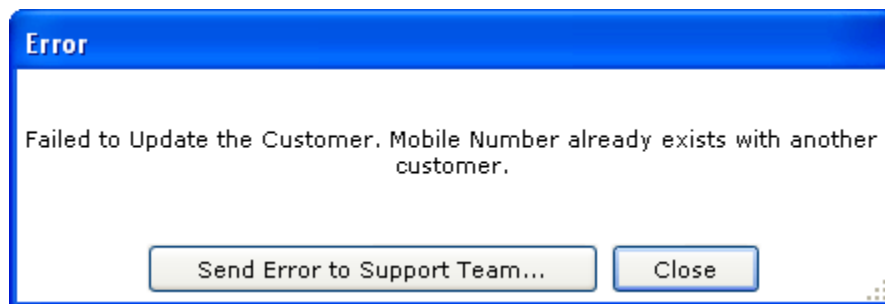
- This number length will check the mobile numbers from last to first by removing all special characters and symbols.
- That means if phone number length is 10, then HDPOS smart will check the mobile numbers starting from last digit it will check 10 digits. If any spaces or special characters are there, they are avoided and validation will continue.



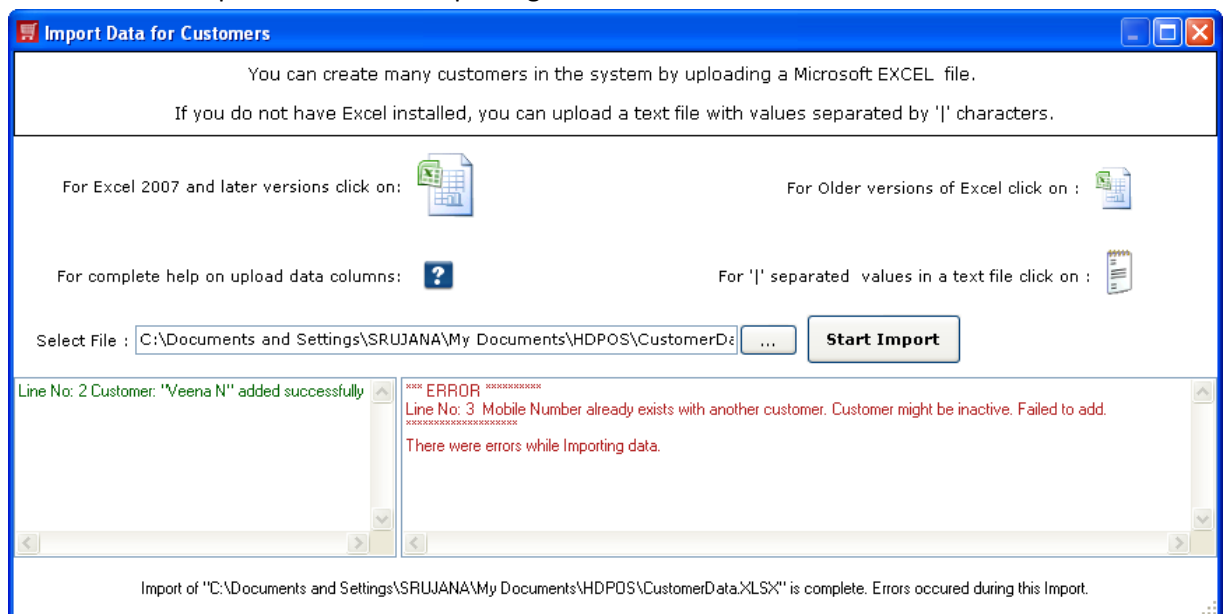
- This check will be performed while creating and editing customers.
 - For example if you gave mobile number as 9999988888 for one customer and saved. For another customer you gave the number as 91-9999-988-988 and try to create, HDPOS smart will show an error as shown below.



- If you update any customer record with existing mobile number, then you will see following error message.



- This check will be performed while importing new customers from an excel file.





- If you want to check the uniqueness for mobile numbers in the existing list of customers, click on the button **Update Existing Customer Database** button as shown below.

General Setting

Application | Item Definition | **All Documents** | Label

Validations and Warnings

- Show Purchase Return Warning For Wrong Supplier
- Show Warning of Negative Stock While Doing Stock Transfer
- Made By Is Compulsory In Make & Break
- Customer Is Compulsory For Exchange

Customer Definition

Phone Number Length : 10 **Update Existing Customer Database**

- Keep Focus on Mobile Textbox for Customer
- Allow To Associate Customer With Godown

Default Credit Limit for Customers : 0

Received Item Entry

- Allow to Add Discount in RIE with No Effect on Purchase Price
- Allow to Pay Additional Charges in RIE to Supplier

Round off amount to nearest : 0.01

Regional Language Font Setting : Verdana, 8.25, style=Regular

Change Font

Payment Receipts

Number of Receipts Payment to Print : 1

- Show Returnable Amount PopUp

Sales Return Settings

Allow Sales Return from Invoices of last : days

Penalty

- Consider Penalty in Credit Limit
- Consider Fractional Days In Penalty Calculation

[Specify Order To Scan From Barcode](#)

Apply Cancel

- It will check all existing customers' mobile numbers based on the mobile number length for validating and if any duplication occurs it will show error.

Updating Customer

Done the Update of Existing Customer Mobile Numbers.

Customer "Nitya" with Mobile Number "12-96963" Updated successfully.

Customer "Srujana" with Mobile Number "9591984114" Updated successfully.

Customer "Veena N" with Mobile Number "9898989898" Updated successfully.

Failed to Update Customer "Srinu G" , mobile number is not specified.

Close