

How to know how many loyalty points a customer has?



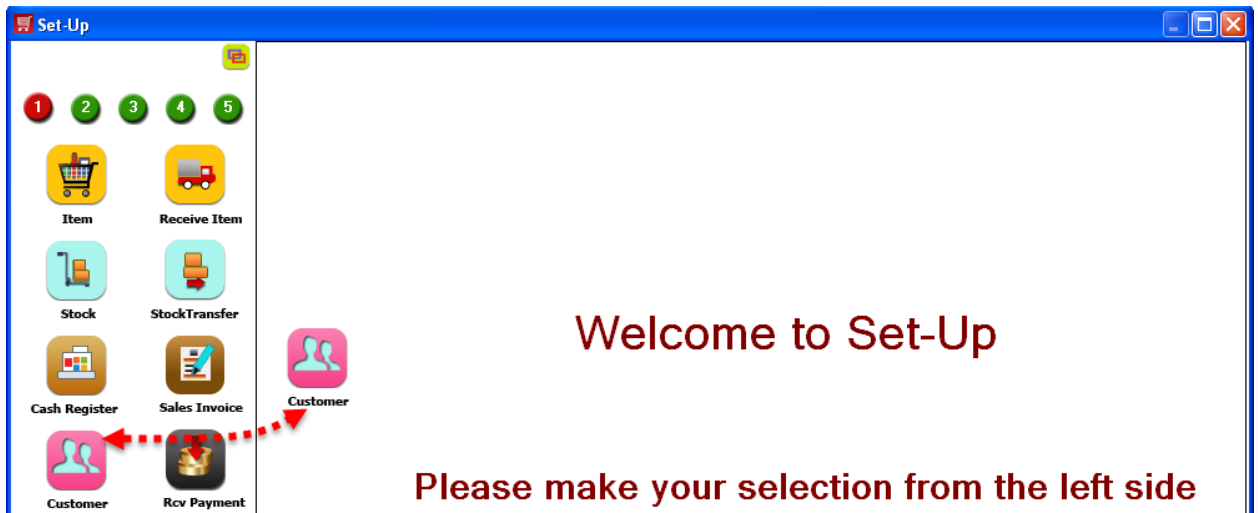
HDPOS smart Tutorials

To know the number of loyalty points a customer has, follow the steps below.

1. Run **HDPOS smart**. Click on **Set-Up** button from the **Main Screen**.



2. From the 1st page of Set-Up, click on **Customer**.





- From **Customer Manager** screen, select a customer whose loyalty points you want to check.
Click on **Redeem Loyalty Points** button from the **Tool Strip**.

Customer Code	Name	Search Code	Customer Group Name	Is Enrolled For Loyalty Points	Loyalty Number	Cur Store
C00001	Srujana			Yes	LN00003	
C00002	Deepa			Yes	LN00002	
C00003	Jolly			Yes	LN00001	
C00004	Branch Office			Yes	LN00004	
C00005	Rajesh Reddy	2	Regular	Yes	LN00005	

- If the loyalty points are not enough to redeem, you will see a message box as shown below. Click on **OK**.

Information

"Deepa" only has "11.85" points, Minimum points that can be redeem are "1000".
You cannot redeem any points at this time.

OK

- On the **Redeem Loyalty Points** screen you can see the **Current Loyalty Points** of the customer.

Redeem Loyalty Points

Customer Name : Deepa

Current Loyalty Points : 11.85

Current Store Credit : 0.00

Minimum Loyalty Points To Redeem : 1,000.00

Number of Loyalty Points For 1 Store Credit: 100.00

Convert 11.85 points into 0.12 store credit

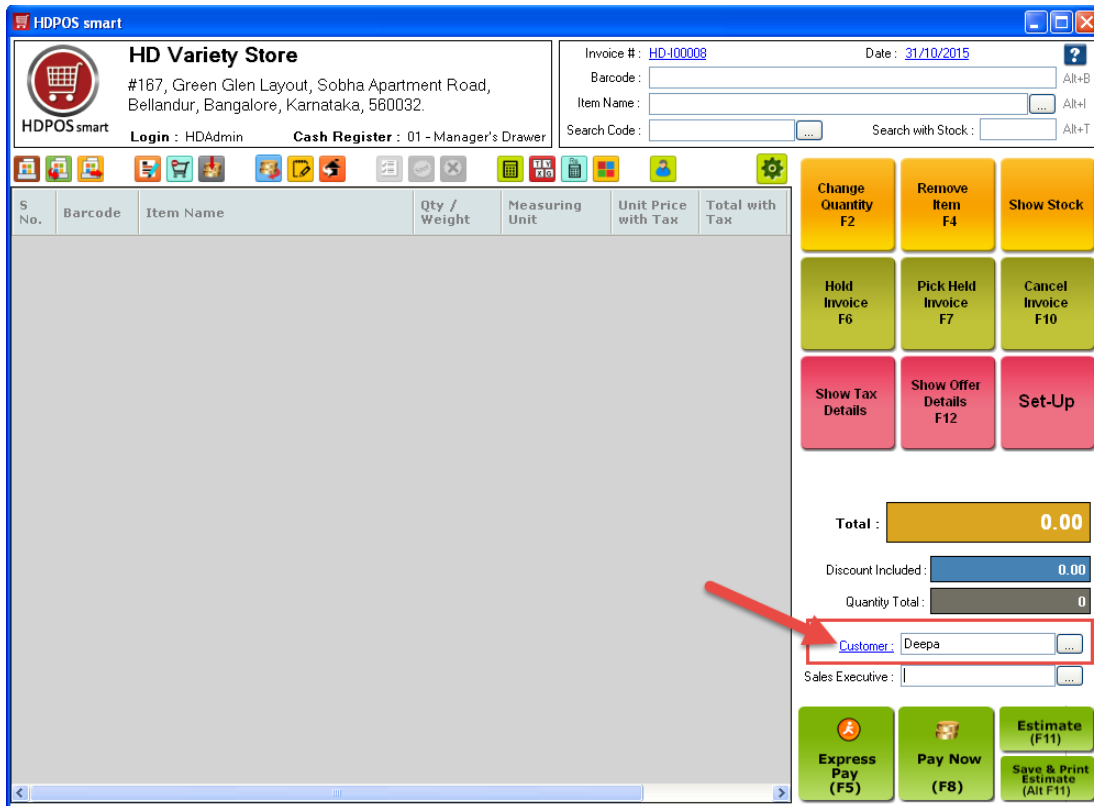
Note:-

- Loyalty points to redeem cannot be greater than current loyalty points.
- Loyalty points to redeem cannot be less than minimum loyalty points to redeem.

Cancel



- You can also check loyalty points from main screen of HDPOS smart as shown below. On the main screen, select a customer in the Customer field.



- Click on the **Customer** link button, you will see all the details of customer.

