

Title: How to extend AMC period of an item?



HDPOS smart Tutorials

AMC is a specific period of warranty during which if anything goes wrong with the item purchased, the vendor would do the required to fix it at no additional cost.

To see how to define AMC for an item in HDPOS, please refer the document 'How to define AMC for items?'

Follow the below steps to extend AMC period of an item in HDPOS.

1. Create *extension AMC item*.
2. Make sales invoice of *Is AMC item* against an AMC item.

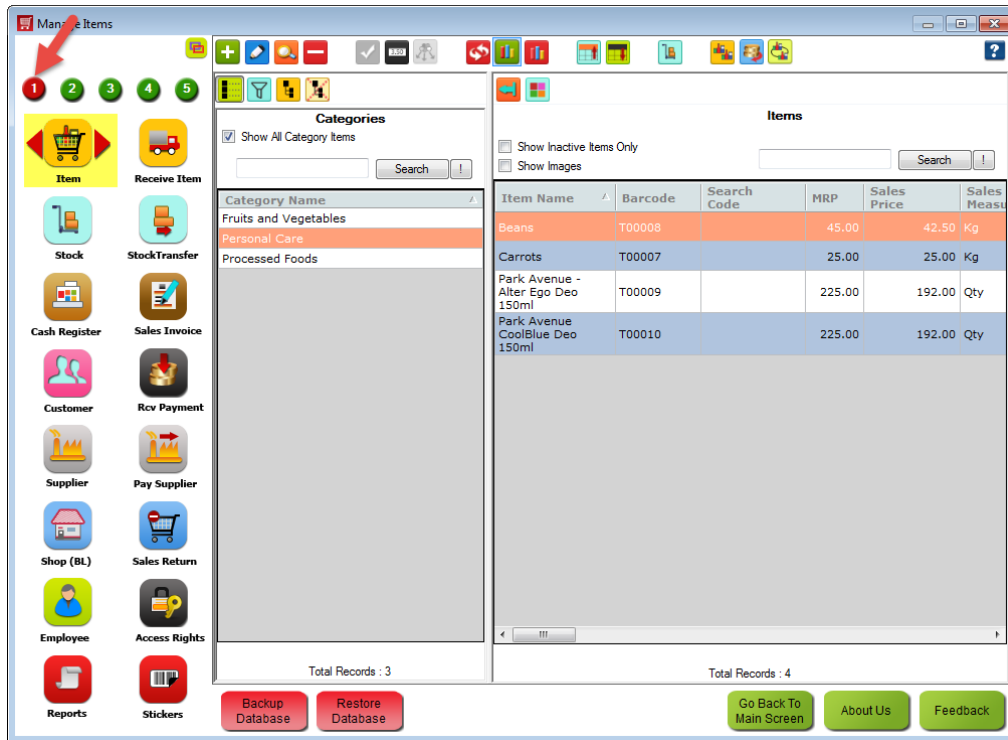
Step 1: Create extension AMC item

1. Run **HDPOS smart**.
2. From main screen, select **Set-Up**.

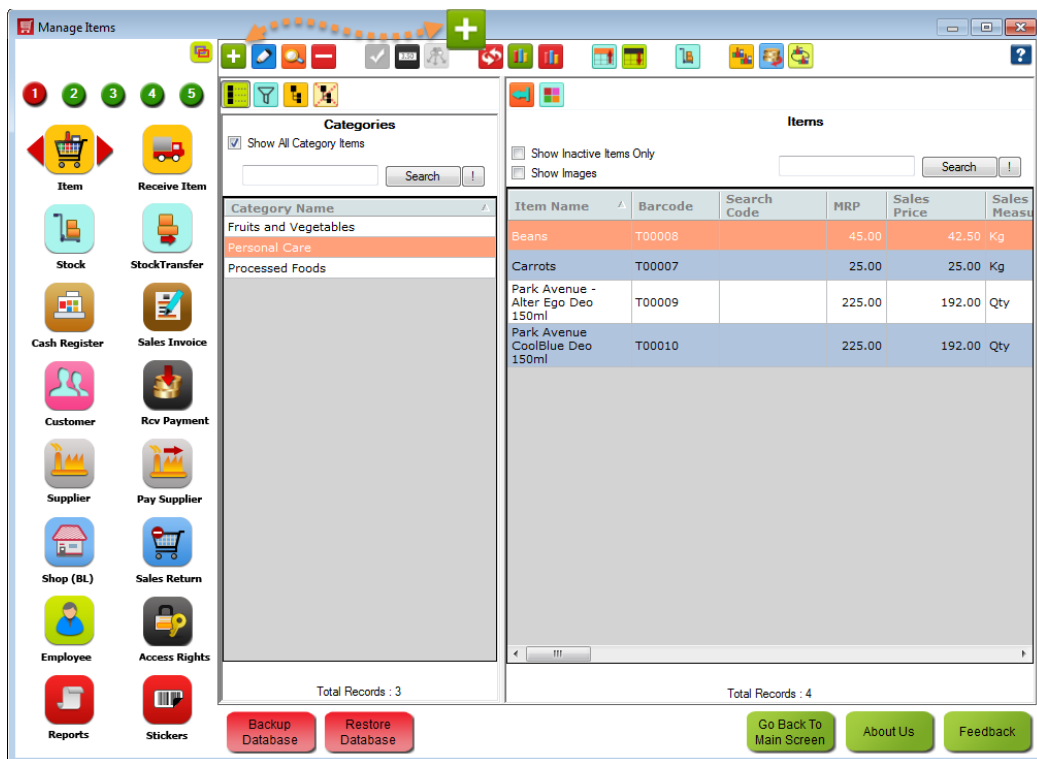
S No.	Barcode	Item Name	Qty / Weight	Measuring Unit	Unit Price with Tax	Total with Tax
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3. From 1st page of Set-Up, select **Item**.



4. Click on **Add Item** from manage items tool strip.





5. Give required details to **extension AMC item**: tick on **Is AMC Item** checkbox, enter the AMC period in months, and click on Create.

AMC for Dell Laptops

Barcode: T00009 Define my own

Name: AMC for Dell Laptops Item Name Template

Item Unique Name: AMC for Dell Laptops

Item Group Name: AMC for Dell Laptops Group Name Template

Name In Regional Language: Settings...

Category: Laptops Search Code: dellamc

Item Attributes

Is Active Not For Sale Is Service Item Is Purchased Need To Print Barcode Sticker

HasBOM Is Auto Make Is Auto Break Is Sortable Item Has Manual Batch Has Auto Batch

Is Gift Card Has Label

Is Measured at the time of sale Use Measuring denomination Weighing scale used while selling

Is a Kit Provides AMC **Is AMC Item** AMC Period : 12 Months

Only For Online Shop Not For Online Shop Allow to purchase on eShop when not in stock

Tax Detail

Tax paid while purchasing : Vat

Tax collected while selling : Vat

My Sales Price Includes Tax

Packaging

Purchase Measuring Unit : Qty

Sales Measuring Unit : Qty

1 Purchase unit is equal to : 1 Sales Units.

Pricing

Last Purchase Unit Price : 0.00

Sales Price Before Tax : 2,380.95

Sales Price (My MRP) : 2,500.00

MRP (Printed MRP) : 2,500.00

Keywords : Dell, AMC **Display Index** :

Item Description :

This extends the warranty period for 12 months from the date of expiry of the current AMC for dell laptops.

User Field List

Create & Clone (F6) Create & Continue (F7) Create (F8) Cancel

Step 2: Make sales invoice of extension AMC item against AMC item

1. From main screen, select extension AMC item (that was created in Step1) to make an invoice.
2. You will see **AMC Manager** screen with all previous invoices of AMC items.



HDPOS smart

Hyper Drive Variety Store
#167, Hyper Drive lane, 2nd Cross, Sobha Apartment
Road, Sarjapur ORR, Bellandur, Bengaluru, Karnataka

Invoice #: [Hyp-100002](#) Date: 27/02/2015
Barcode:
Item Name: **AMC for Dell Laptops**

AMC Manager

AMC due range From days To days Show Only Expired AMC
Customer: Search

Item Name	Item Code	Customer Code	Customer Name	Mobile Number	Billing Mobile Number	Item Purchase Date	AMC End Date
Dell Vostro 3446 14-inch Laptop (Grey) with a Laptop Bag	T00008	C00001	Anamika Roy	115986263	1146623232	26/02/2015	26/02/2015

Total Records : 1

Select AMC Date (F2)

AMC Start Date : [Please select AMC Start Date]

OK Cancel

Express Pay (F5) Pay Now (F8) Estimate (F11) Save & Print Estimate (Alt F11)

3. Select the item for which you are giving extension of AMC and click on **Select AMC Date** button.

AMC Manager

AMC due range From days To days Show Only Expired AMC
Customer: Search

Item Name	Item Code	Customer Code	Customer Name	Mobile Number	Billing Mobile Number	Item Purchase Date	AMC End Date
Dell Vostro 3446 14-inch Laptop (Grey) with a Laptop Bag	T00008	C00001	Anamika Roy	115986263	1146623232	26/02/2015	26/02/2015

Total Records : 1

Select AMC Date (F2)

AMC Start Date : [Please select AMC Start Date]

OK Cancel





4. Select the date extension 'AMC Start Date' in **Select AMC Date** pop-up, and click on **OK**.

AMC Manager

AMC due range From days To days Show Only Expired AMC

Customer :

Item Name	Item Code	Customer Code	Customer Name	Mobile Number	Billing Mobile Number	Item Purchase Date	Amc End Date
Dell Vostro 3446 14-inch Laptop (Grey) with a Laptop Bag	T00008	C00001	Anamika Roy	115986263	1146623232	26/02/2015	26/02/2016

Select AMC Date

AMC Start Date : 26/02/2016

OK(F8) Cancel

Total Records : 1

Select AMC Date (F2)

AMC Start Date : [Please select AMC Start Date]

OK Cancel

5. Click on **Pay Now**.

HDPOS smart

Hyper Drive Variety Store
#167, Hyper Drive lane, 2nd Cross, Sobha Apartment Road, Sarjapur ORR, Bellandur, Bengaluru, Karnataka

Invoice #: [Hyp-100002](#) Date: 27/02/2015

Barcode: Alt+B

Item Name: Alt+I

Login : HDAdmin Cash Register : 01 - Manager's Drawer

Search Code: Search with Stock:

S No.	Barcode	Item Name	Qty / Weight	Measuring Unit	Unit Price with Tax	Total with Tax
1	T00009	AMC for Dell Laptops	1	Qty	2,500.00	2,500.00

Change Quantity F2 Remove Item F4 Show Stock

Hold Invoice F6 Pick Held Invoice F7 Cancel Invoice F10

Show Tax Details Show Offer Details F12 Set-Up

Total : 2,500.00

Discount Included : 0.00

Quantity Total : 1

Customer: Anamika Roy

Sales Executive:

Express Pay (F5) Pay Now (F8) Estimate (F11)

Save & Print Estimate (Alt F11)





6. Enter the amount and all other required details and click on **Save**.

Invoice Number : Hyp-100002

Customer Info
Customer : Anamika Roy
Sales Executive :
Customer Email : anamikaroy@hyperdrivei
Available Credit Limit : 0.00
Customer Mobile Number : 115986263

Invoice Info
Total Before roundoff : 2,500.00
Roundoff Amount : 0.00
Quantity Total : 1
Number of Items : 1
Discount Included : 0.00
Tax Included : 119.05

Tax Details :
Vat : 119.05

Payment Detail
Cash : 2,500.00
Pending Amount : 0.00

Amount Received : 2,500.00

Note :
Total Commission Expense : 0.00
Total Received Amount : 2,500.00
Returnable Balance : 0.00

Buttons: Save & Print Estimate (F11), Save Estimate (F12), Save & Print (F5), Save (F8), Cancel

7. To see the applied extension of AMC on item, either click on the AMC tool strip button from main screen, or select **AMC** from 4th page of **Setup**.

8. AMC Manager Window shows the item with extended AMC period.

Hyper Drive Variety Store
#167, Hyper Drive lane, 2nd Cross, Sobha Apartment
Road, Sarjapur ORR, Bellandur, Bengaluru, Karnataka

Invoice #: Hyp-100003 Date: 27/02/2015

Barcode :
Item Name :
Search Code : Search with Stock :

AMC Manager
AMC due range From 0 days To 0 days
Customer :
Show Only Expired AMC

Item Name	Item Code	Customer Code	Customer Name	Mobile Number	Billing Mobile Number	Item Purchase Date	Amc End Date
Dell Vostro 3446 14-inch Laptop (Grey) with a Laptop Bag	T00008	C00001	Anamika Roy	115986263	1146623232	26/02/2015	26/02/2017

Total Records : 1

