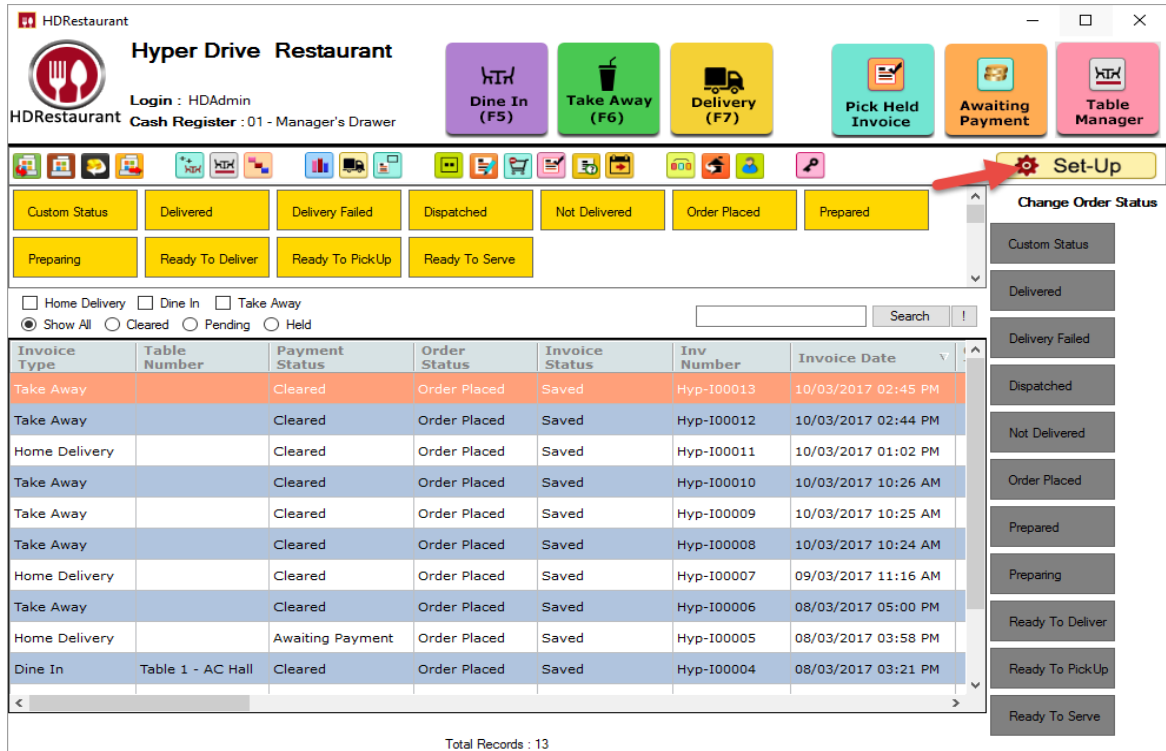


# How to check current available loyalty points of a customer in HDRestaurant?

To know the number of loyalty points a customer has, follow the steps below.

1. Run **HDRestaurant**. Click on **Set-Up** button from the **Restaurant Dashboard**.



Hyper Drive Restaurant  
Login : HDAdmin  
Cash Register : 01 - Manager's Drawer

Buttons: Dine In (F5), Take Away (F6), Delivery (F7), Pick Held Invoice, Awaiting Payment, Table Manager

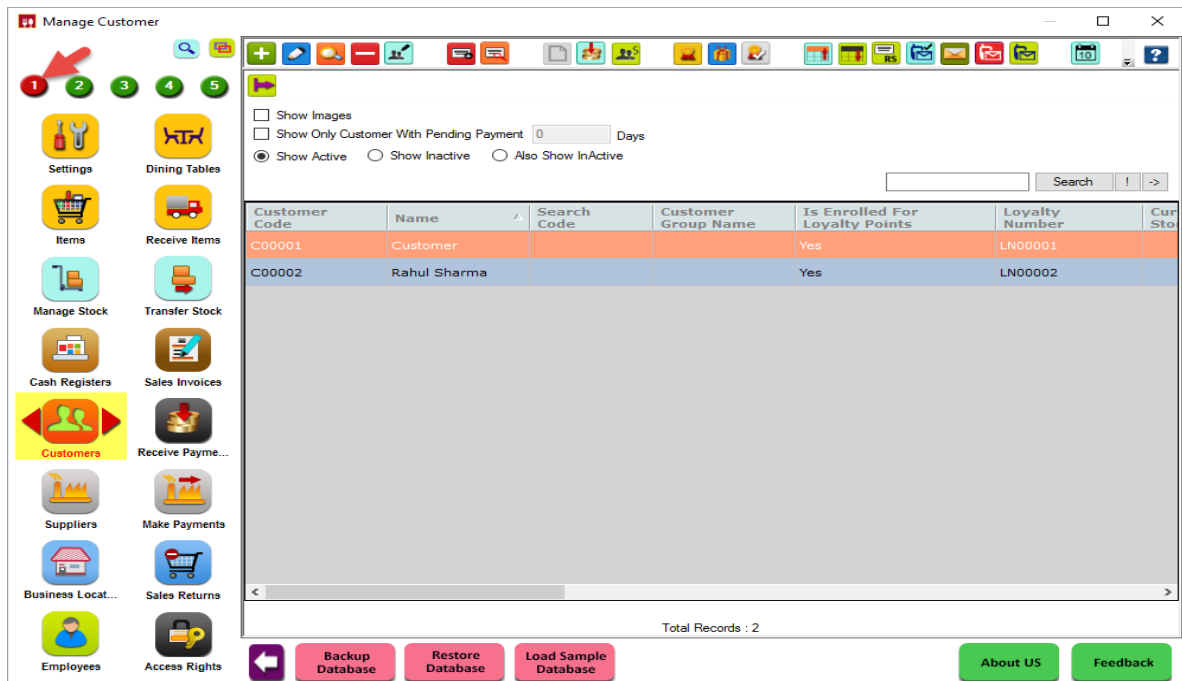
Buttons: Custom Status, Delivered, Delivery Failed, Dispatched, Not Delivered, Order Placed, Prepared, Preparing, Ready To Deliver, Ready To PickUp, Ready To Serve

Change Order Status: Custom Status, Delivered, Delivery Failed, Dispatched, Not Delivered, Order Placed, Prepared, Preparing, Ready To Deliver, Ready To PickUp, Ready To Serve

Invoice Type	Table Number	Payment Status	Order Status	Invoice Status	Inv Number	Invoice Date
Take Away		Cleared	Order Placed	Saved	Hyp-100013	10/03/2017 02:45 PM
Take Away		Cleared	Order Placed	Saved	Hyp-100012	10/03/2017 02:44 PM
Home Delivery		Cleared	Order Placed	Saved	Hyp-100011	10/03/2017 01:02 PM
Take Away		Cleared	Order Placed	Saved	Hyp-100010	10/03/2017 10:26 AM
Take Away		Cleared	Order Placed	Saved	Hyp-100009	10/03/2017 10:25 AM
Take Away		Cleared	Order Placed	Saved	Hyp-100008	10/03/2017 10:24 AM
Home Delivery		Cleared	Order Placed	Saved	Hyp-100007	09/03/2017 11:16 AM
Take Away		Cleared	Order Placed	Saved	Hyp-100006	08/03/2017 05:00 PM
Home Delivery		Awaiting Payment	Order Placed	Saved	Hyp-100005	08/03/2017 03:58 PM
Dine In	Table 1 - AC Hall	Cleared	Order Placed	Saved	Hyp-100004	08/03/2017 03:21 PM

Total Records : 13

2. From the 1<sup>st</sup> page of **Set-Up**, click on **Customer**.



Manage Customer

Buttons: Settings, Dining Tables, Items, Receive Items, Manage Stock, Transfer Stock, Cash Registers, Sales Invoices, Customers, Receive Payme..., Suppliers, Make Payments, Business Locat..., Sales Returns, Employees, Access Rights

Options: Show Images, Show Only Customer With Pending Payment (0 Days), Show Active, Show Inactive, Also Show InActive

Customer Code	Name	Search Code	Customer Group Name	Is Enrolled For Loyalty Points	Loyalty Number	Cur Sto
C00001	Customer			Yes	LN00001	
C00002	Rahul Sharma			Yes	LN00002	

Total Records : 2

Buttons: Backup Database, Restore Database, Load Sample Database, About US, Feedback





3. From **Customer Manager** screen, select a customer whose loyalty points you want to check.
4. Click on **View Loyalty Transaction** button from the **Tool Strip**.

Customer Code	Name	Search Code	Customer Group Name	Is Enrolled For Loyalty Points	Loyalty Number	Cur Sto
C00001	Customer			Yes	LN00001	
C00002	Rahul Sharma			Yes	LN00002	

5. Select the **From** and **To** Date from **Loyalty Transactions Details** window to see the closing balance (current available points) of selected customer.

Location Name	Customer Name	Transaction Date	Credit Points	Debit Points	Narration Text
Hyper Drive Restaurant	Rahul Sharma	10/03/2017 02:43 PM	2.50	0.00	For the Number : Hyp-I00011
Hyper Drive Restaurant	Rahul Sharma	10/03/2017 02:45 PM	31,300.00	0.00	For the Number : Hyp-I00013
Hyper Drive Restaurant	Rahul Sharma	10/03/2017 02:50 PM	0.00	31,302.50	Transaction adjustment by ' HDAdmin ' with Narration Text 'Loyalty Transaction added while redeeming 31302.5 Loyalty Points'
Hyper Drive Restaurant	Rahul Sharma	10/03/2017 03:50 PM	3,625.00	0.00	For the Number : Hyp-I00015





- You can also check loyalty points from billing screen of HDRestaurant as shown below. On the Billing screen, select a customer in the Customer field.
- Click on the **Customer link** button, you will see all the details of customer.

The screenshot displays the 'Customer Details' dialog box for a customer named Rahul Sharma. The dialog is titled 'Customer Details' and contains the following information:

Customer Name :	Rahul Sharma
Customer Since :	15/03/2017
Mobile Number :	
Email :	
Birth Date :	
Phone Number :	
Anniversary Date :	
Address1 :	
Address2 :	
City :	
State :	
Zipcode :	
Advance Amount :	0.00
Outstanding Balance :	0.00
Credit Limit :	0.00
Available Credit Limit :	0.00
Secured Balance :	0.00

The 'Loyalty Points' section is highlighted with a blue box and contains the following details:

Is Enrolled For Loyalty Points :	<input checked="" type="checkbox"/>
Loyalty Number :	LN00002
Loyalty Point Balance :	3,625.00
Equivalent Store Credit :	36.25
Store Credit Balance :	0.00

The background interface shows the 'HD Bar & Restaurant' software. The 'Customer' dropdown menu is set to 'Rahul Sharma'. A 'Redeem Loyalty Points (F8)' button is visible at the bottom of the dialog box. The main billing screen shows a total of 0.00 and a 'Customer' field with 'Rahul Sharma' selected.

