

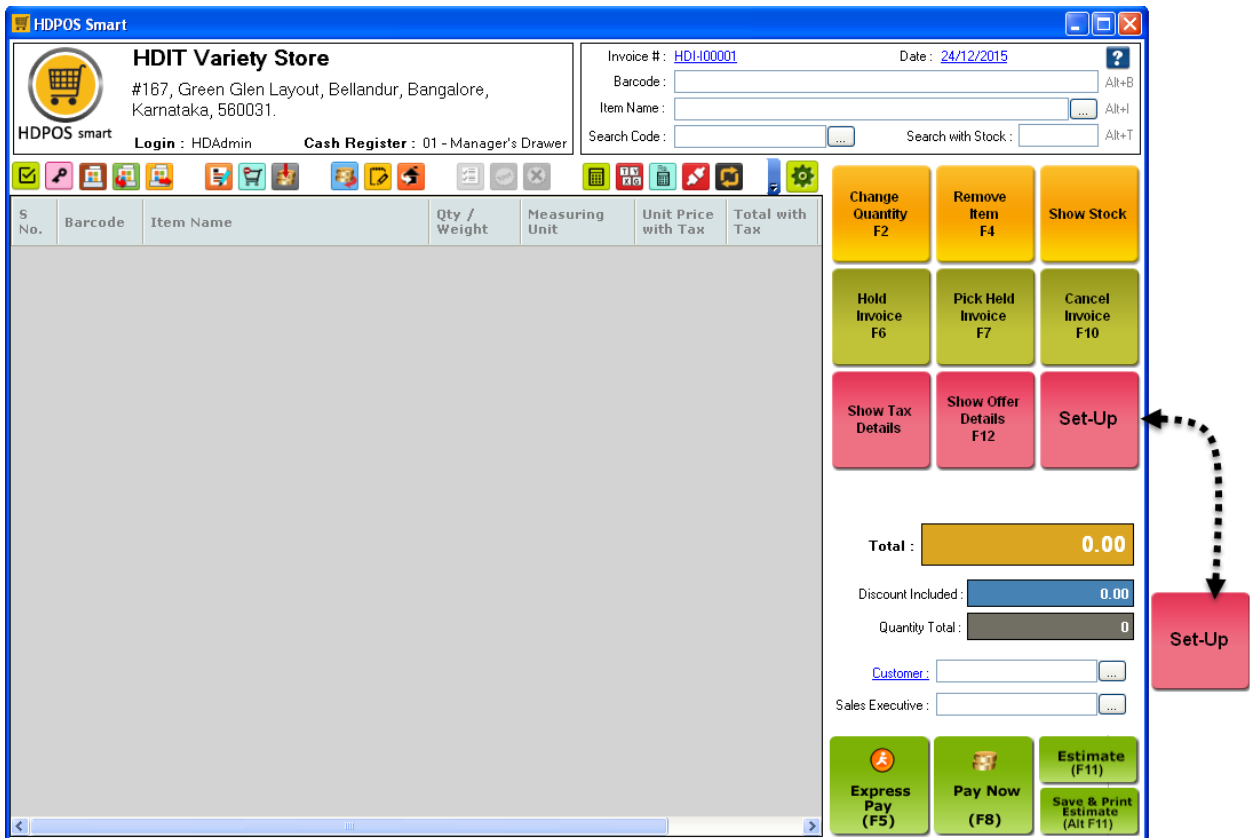
How to save database back up of HDPOS smart client in disconnected mode?



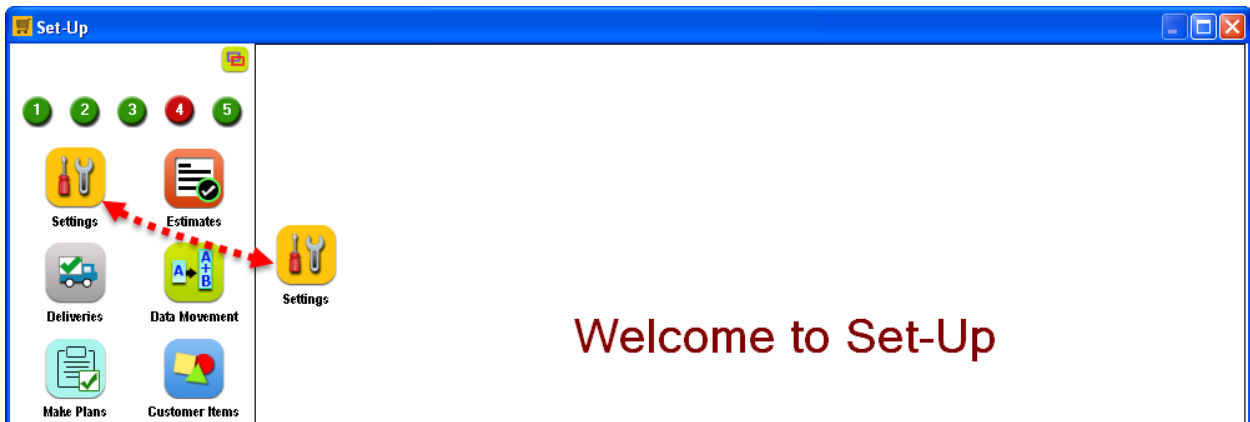
HDPOS smart Tutorials

To save database back up of HDPOS smart client that is working in disconnected mode, follow the steps below.

1. Run **HDPOS smart** from your client computer in **Online Mode**. Click on **Set-Up** button in the main screen.

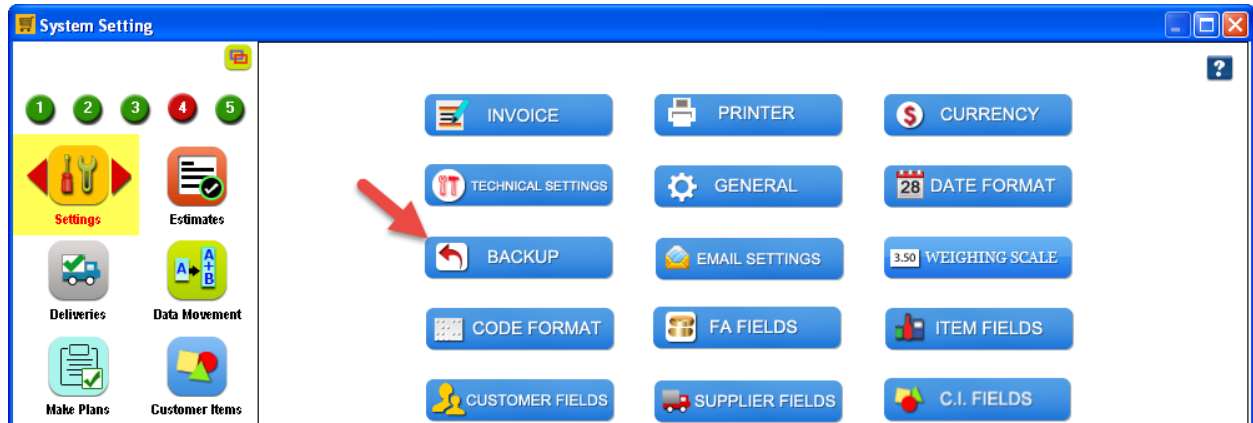


2. From 4th page of Set-Up, click on **Settings**.



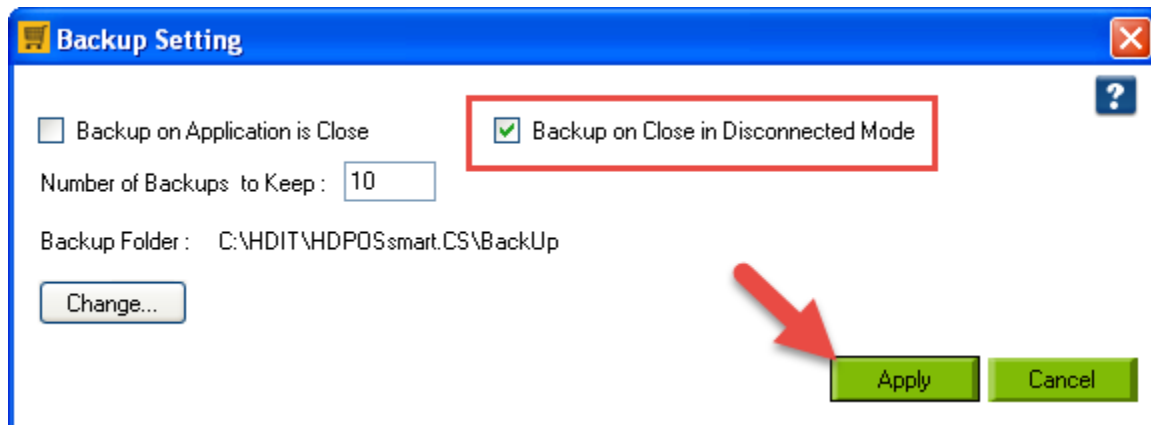


3. From **System settings** screen, click on **BACKUP**.



4. From **Back up Settings** screen, check the checkbox **“Backup on close in Disconnected Mode”**.

5. Click on **Apply**.



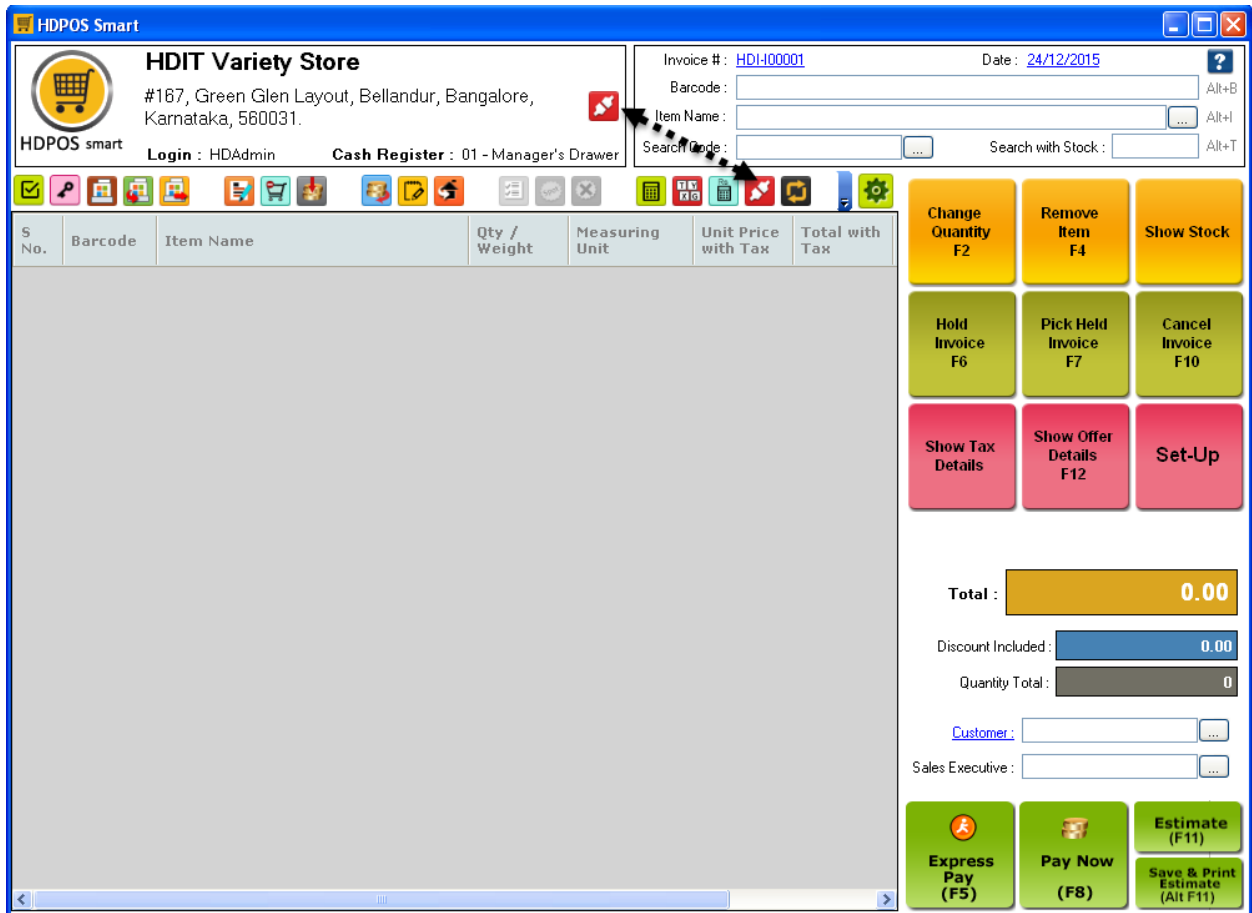
- **“Backup on close in Disconnected Mode”**: If this is checked ON, then every time the application is closed the database of this client computer in disconnected mode will be backed up in the location specified in **Backup Folder**.
- **Number of Backups to keep**: Here you can define how many recent backups to keep in the folder.
- **Backup Folder**: The database will be backed up in this folder. You can change the location by clicking on **“Change”** button and chose another location.

Note:

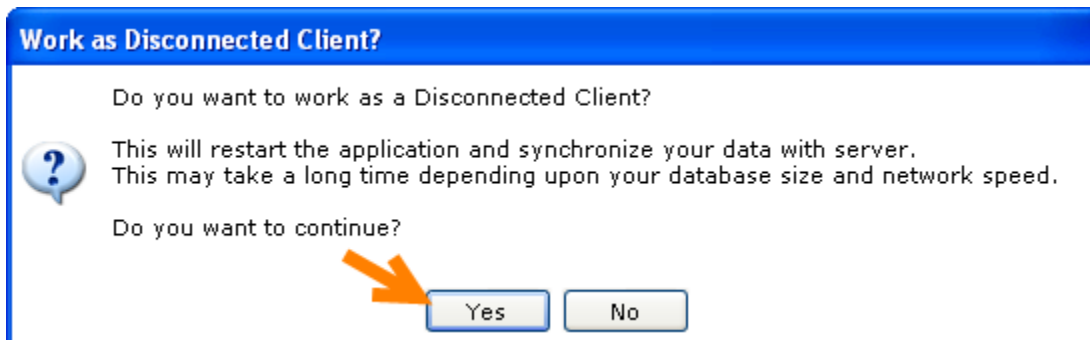
- The database will back up automatically every time on application close. (By default this value will be true/ON).
- If this checkbox setting is ON, offline (disconnected) database will get backed up even the customer is cloud customer.
- This setting is computer id specific. For each one of your client computers you need to these settings.



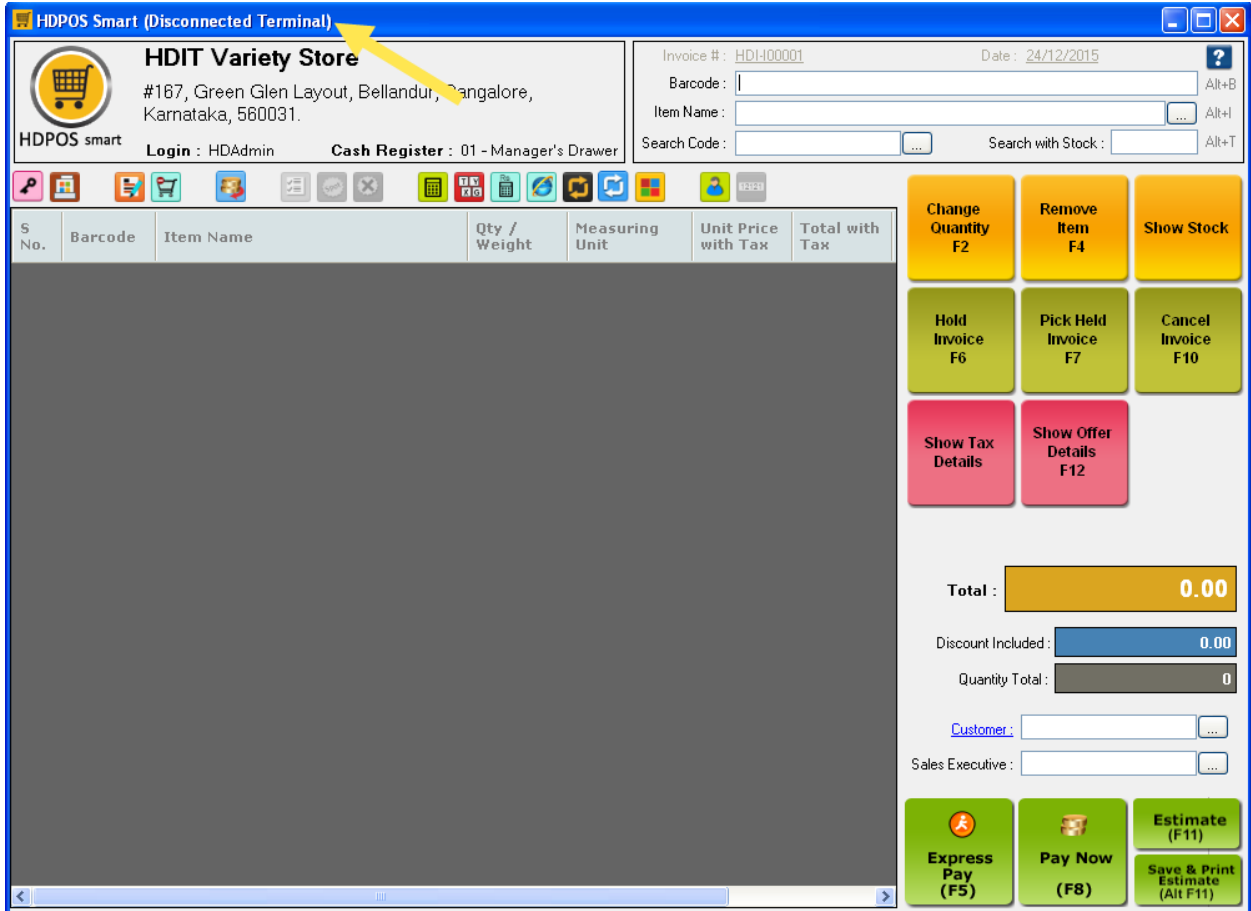
- Go back to main screen and click on **“Work as Disconnected Client”** button to go offline (disconnected) mode.



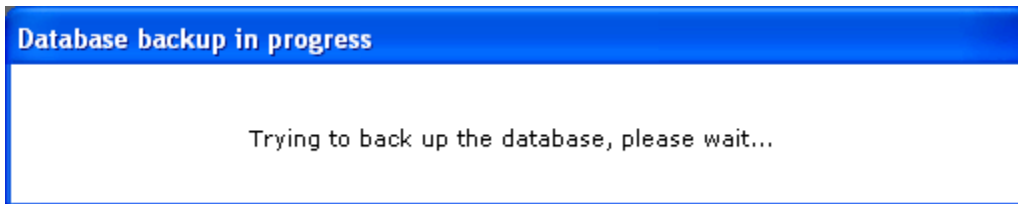
- You will see following message box. Click on **Yes**.



- You can see the application is moved to disconnected mode.



- 9. Close the application and you will see a message box showing that the backup is taking place.



- 10. Go to the backup folder location to see the database backup file that got created for offline mode. When offline database is backed up, the backup file name will have the word "offline" in it to indicate that it is an offline database backup.

